

Willowbridge

Tygervally, Cape Town, South Africa

SITE STATISTICS:

SITE SIZE:

Recovery Centre Dimensions (m2)

- Size: 5 225 m2 floor space
- Full 24/7 support.
- Syndicated and dedicated seats with either Dell laptop or desktop computer and a VOIP telephone.

POWER:

Availability & Redundancy

- Resilient power supply with diesel generators
- Centralised UPS for all services.

CONNECTIVITY:

Internet Feed:

- Via Internet Solutions, Seacom, Neotel and Telkom

PARKING FACILITIES:

- 275 Secure parking bays

TECHNICAL SUPPORT:

- Full 24/7 support. 1 x Primary and 1 x Secondary technical specialist per client

Server Racks & Storage:

- N+1 Down Flow Units - Backup provided by generators in event of power failure

FIRE-PREVENTION, DETECTION & END-SUPPRESSION:

- Gas fire suppression system within data centre
- Network Room
- We have various fire extinguishers and fire hose reels within reach across whole site.

SECURITY & ACCESS:

- 24/7 electronic security and access control system
- Access control using HID cards.
- Full access available 24/7.

COMMUNICATION:

Telecommunication Lines & PABX

- Multiple Telkom links, including fibre feeds from Telkom, Neotel and DFA
- All seats connected to PABX with call-centre capabilities

FACILITIES:

- Modern canteen
- Shower facilities
- Standard cabinet racks available as well as customised solutions to clients' needs.
- Storage rooms and battleboxes
- Air-Conditioning - multiple units

ContinuitySA's business continuity solutions and disaster recovery standby services offer your company an extensive infrastructure enabling the recovery of your critical business processes. This information sheet provides you with general information regarding the environment and services available at this facility.

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Our Business is Keeping You in Business

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